

Part 2 - Downloading the Update

Welcome to PastPerfect Video Tech Tips. Part two of this technical tip will cover downloading the most current PastPerfect update from the PastPerfect website.

The updates are cumulative, so that if you have missed a few updates, you may run the latest version and still benefit from previous updates to the software. Notifications regarding new updates are available in our free e-mail newsletter.

- Please open your internet browser. Due to the variety of internet browsers available, there may be some differences between the navigation buttons viewed within the Video Technical Tip and what displays on your screen.
- In the address line, please type in “www.museumsoftware.com” and then press the “Enter” or “Return” key on your keyboard to navigate to the site.
- The available options to move within the site will be displayed on the band across the center of your screen.
- Please choose “Updates”
- To update your version 4 program, please choose the link “PastPerfect 4.0” – the most current update will be shown below this link.
- This will bring you to the web page “Update Version 4.0” where there is a link to the new features for the update as well as instructions on updating your PastPerfect program.
- To continue, please select either the update version hyperlink within the text or click on the icon of the two computers.
- Next, please enter your information in name, institution, phone, and email. And please check the box, if you would like to subscribe to our newsletter, which contains update notices, training dates as well as tips and tricks on how to use the software.
- Please select the button, “Continue to Download Screen”.
- To download the update, you may select the button “Start Download Now!” or the link “Version 4.0 update”.
- Next, you will receive a “File Download – Security Warning” screen. This will indicate the name of the file, the file size, and the distributor. Please choose “Save”
- After pressing “Save” you will receive a “Save as” screen. Please note the name of the file and where the file is being saved. It is most convenient if the file is saved to your desktop.
- Once noted, please press “Save”
- You will receive a file transfer screen. Please uncheck the option “close this dialog box when download completes”.
- Once finished the file transfer screen will change into a “download complete” screen. You will now have the option to run this update. If you did not uncheck “close this dialog box when download completes” you will now need to navigate to the saved location of your update file and double click on it to run. The name of the file is “pp4Update.exe”.

If you have any questions regarding downloading the PastPerfect update, please contact our support office at 1-800-562-6080, toll free or email us at support@museumsoftware.com